

# KILSBY SINKHOLE

## BOOKING PAYMENT AND CANCELLATION POLICY

ADOPTED: March 2016

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| PAYMENT TERMS | <p>Full payment of site fees is required to confirm your booking. Any booking which has not been pre-paid in full will be automatically cancelled 7 days prior to the booking. Fees are extended to all Divers intending to access the site including dive guides and instructors.</p>   |
| CANCELLATIONS | <p>Cancellations:</p> <ol style="list-style-type: none"><li>1) Due to suspension of diving activity by Kilsby Sinkhole Management or Severe/Catastrophic fire rating will receive a <u>full refund</u>.</li><li>2) Outside 7 days of the booking can be <u>rescheduled</u> to a determined date or receive a <u>full refund</u></li><li>3) Within 2-7 days of the booking can be <u>rescheduled</u> to a determined date or receive a <u>refund of 50% of the booking value</u>.</li><li>4) Within 48 hours of the booking cannot be rescheduled and will <u>forfeit all fees</u>.</li></ol> <p>Kilsby Sinkhole will not hold any bookings in credit and original bookings can only be rescheduled once.</p> |

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